



Supplier FAQ

1) How do I become a Supplier Partner?

To distribute your products through Hanger Supply Chain or SPS, submit your product line through the **Product Information Request** (PIR) process.

1. [Download and complete the PIR form](#)
2. Submit the PIR form to NewPIR@hanger.com

2) How do I add new products to the Hanger Supply Chain or SPS portfolio if I'm already a supplier partner?

To add new products to the Hanger Supply Chain or SPS portfolio, submit your product line through the **Product Information Request** (PIR) process.

1. **For products ready for market**, please download and complete this [PIR form](#).
2. **For products not ready for market**, please download and complete this [PIR form](#).
3. Submit either form to NewPIR@hanger.com

3) How do I update my product information?

- 1) To update the Hanger Supply Chain or SPS system, email pricing@symbiontlogistics.com for a **Request for Change Document** and they will provide.
- 2) To update products already existing online, email spscatalogrequest@spsco.com to update the Hanger Supply Chain or SPS websites. These updates could include new images, text & content, sizing charts, PDFs, category changes, etc.

4) How do I advertise my products through SPS, SureFit, or Hanger channels?

You can advertise your products through the our Co-Op Marketing Program. To learn about all advertising opportunities, please contact [Kristen Tosi](#), Senior Marketing Manager.

5) Who do I contact with general questions?

Email customerservice@spsco.com and they will contact the appropriate person or department to follow up.

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